

HOW TO READ YOUR NOTICE OF TOLL EVASION



FRONT



NOTICE OF TOLL EVASION

Issue Date: 01/01/2024
Reference #42049684, Violation #SB0000001
DRIVER

This Notice of Toll Evasion has been issued to collect tolls and penalties due. Our records indicate that the vehicle identified below drove the SB Express Lanes without paying a toll(s). All tolls on the SB Express Lanes are collected electronically from a pre-established FasTrak® account or online via our Pay Online payment option. Failure to make the proper toll payment violates California Vehicle Code (CVC) §§ 23302 and 23302.5, and SBCTA's Express Lanes Policy. Violations are subject to a civil penalty under CVC §§ 23302.5, 40250 and 40256, and SBCTA's Express Lanes Policy. Failure to pay all the toll(s) due by the specified date or otherwise respond to this notice will result in the escalation of the penalty amount due and may result in attachment of the violation amount(s) to the registration of the vehicle listed (DMV registration hold), a civil judgment for the violation amounts, associated costs and interest, and other collection procedures as set forth in CVC § 40267 and/or California Government Code §§ 12419.10 and as allowed by law.

The Toll Roads processes violations for the SB Express Lanes.

License Plate	a Date and Time	b Entry/Exit Location	c Total Amount of Toll	d Total Amount Due on or Before 02/11/2024 (Toll + \$25.00 Penalty)	Violation Number
SB12345	01/01/24 07:45 AM	I-10 E Mountain/ Haven	\$2.60	\$27.60	SB0000001
SB12345	01/01/24 07:34 AM	I-10 E Mountain/ Haven	\$2.60	\$27.60	SB0000002
SB12345	01/01/24 19:14 PM	I-10 E Haven	\$1.55	\$26.55	SB0000003
SB12345	01/02/24 07:24 AM	I-10 E Mountain/ Haven	\$2.60	\$27.60	SB0000004
SB12345	01/02/24 18:15 PM	I-10 W Mountain	\$1.55	\$26.55	SB0000005
TOTAL			\$10.90	\$135.90	

Our records show that at the date(s) and time(s) listed above, the vehicle with the identified license plate number drove SB Express Lanes without paying toll(s). The unpaid tolls associated with the vehicle's license plate number are listed in the table above. If your vehicle has more than five (5) unpaid tolls refer to page 3. You have 21 days from the notice issue date to contest the violation(s) or any other aspect of this Notice of Toll Evasion. See Page 2. You can pay the amount due online, by phone, in person or by mail using the payment stub below. Additional penalties will apply if not paid by the above due date.

Pay Online (Credit/Debit Card) - No Convenience Fee
1. Visit SBExpressLanes.com/violation
2. Enter the Reference and Violation Numbers found on payment stub
3. Select payment option

Pay By Phone (Credit/Debit Card) - No Convenience Fee
1. (909) 333-4791
2. Enter the Reference and Violation Numbers found on payment stub

Pay By Mail (Check) - No Convenience Fee
1. Use the form at the bottom of this page to send your payment by mail

Pay In Person (Cash, Check, Credit/Debit Card) - No Convenience Fee
1. Rancho Cucamonga City Hall, 10500 Civic Center Drive, Rancho Cucamonga, CA 91730
2. The Toll Roads, 125 Pacifica, Irvine, CA 92618

Please visit SBExpressLanes.com for our current Service Center hours

PayNearMe - Subject to a Convenience Fee

Find participating stores at paynearme.com/cashmap. Take barcode and scan at store. Cash payments post next business day. Convenience fees start at \$1.99

Store Instructions:
1. Scan barcode 2. Enter payment amount 3. Accept cash from customer 4. Give customer receipt

Subject to PayNearMe MT Inc. Terms of Use at paynearme.com/tos. Get help at paynearme.com/cash

Scan for Mobile Pay

Convenience Fees Start at \$2.99



• Debit • PayPal
• Credit • Apple Pay
• Venmo • Google Pay

Issue Date

The date the notice was issued. Payment is due within 30 days of this date to avoid additional penalties.

Reference & Violation Number

Used to identify the violation and needed when paying online, by phone, or by mail.

Violation Details Table

- a. Date and Time - When the violation occurred.
- b. Entry/Exit Location - Toll points used.
- c. Toll Amount - The cost of the trip on the SB Express Lanes.
- d. Amount Due and Deadline - Shows by what date to pay by to avoid penalties.

Amount Due

Shows how much is due. May reflect on an additional page.

PayNearMe - Mobile

Allows customers to scan and pay using their mobile phone (credit, PayPal, Apple Pay, etc.). Convenience fees will be applied.

PayNearMe - Cash

Use the PayNearMe feature to pay this invoice in-person using cash at one of the businesses listed, and resolve violations with cash. Convenience fees will be applied.

Ways to Pay

Provides information on multiple ways to pay this Notice without incurring a convenience fee.

Customer Support Info

Ways to contact customer support and to get more information on your Notice of Toll Evasion

Affidavit of Non-Liability (Section A)

For use if the car was sold, leased, rented, or stolen at the time of the violation. Requires supporting documentation.

Administrative Investigation Request (Section B)

To contest the violation if the recipient believes it was issued in error. No payment is required during the investigation.

BACK

Affidavit of Non-Liability and/or Request for Administrative Investigation:

SB Express Lanes c/o The Toll Roads Violations Department P.O. Box 57114, Irvine, CA 92619-7114
SBExpressLanes.com/violation or (909) 333-4791

Section A-Affidavit of Non-Liability: The Department of Motor Vehicles (DMV) provided the name and address on the reverse side of this toll evasion notice as the registered owner of the vehicle at the time the toll(s) was incurred. Under California Vehicle Code (CVC) § 40250, the registered owner of the vehicle is responsible for toll(s). If the vehicle was sold, transferred, stolen, leased or rented at the time of the toll(s) please complete the declaration below and return it to the address above. We will review the information and documentation provided and determine whether it provides sufficient grounds for dismissal or transfer of the violation. The result of this review will be communicated to you.

The vehicle bearing the license plate number on the reverse side of this notice was:

(Check only one) ☐ Sold/Transferred ☐ Stolen ☐ Leased/Rented

Name and address of responsible party (e.g., Rentee, Lessee, Transferee, Purchaser, New Registered Owner):

Name _____ Driver's License Number _____
Street Address _____ Telephone Number _____
City _____ State _____ Zip Code _____
Date of Sale/transfer, Rental or Theft _____

Please include one of the following documents: (1) copy of the bill of sale or release of liability filed with the DMV, (2) copy of the lease or rental agreement naming the person above and the terms of the agreement, or (3) police report citing the date of the theft.

I declare under penalty of perjury that the foregoing information is true and correct:

Name _____ Signature _____ Date _____
Contact Phone Number _____ Email Address _____

Section B-Request for an Administrative Investigation: If you do not believe you are responsible for the toll(s) indicated on the reverse side of this notice, or you wish to challenge any aspect of the notice, you may contest. Please provide a written explanation of the reason(s) for contesting. You can submit this completed form or provide the information online at SBExpressLanes.com/violation, and SBCTA will investigate the circumstances described in your explanation (Administrative Investigation). You are not required to deposit the outstanding tolls for or penalties for SBCTA to conduct an Administrative Investigation.

I do not believe I owe, or should owe, the amount indicated on the reverse side of this notice. I am requesting an Administrative Investigation of the items that constitute my defense against liability for the toll(s) and/or penalty. I have included a written explanation of the reason(s) I am contesting.

Name _____ Signature _____ Date _____
Contact Phone Number _____ Email Address _____

Statement of reasons for Administrative Investigation request: _____

The circumstances will be investigated and written results will be mailed to you. If you are not satisfied with the results of the Administrative Investigation, you may request an Administrative Review Hearing at any time prior to the entry of a civil judgment. No further enforcement actions will be taken while an Administrative Review



EXPRESS LANES