



DISCOUNT PROGRAM BENEFITS GUIDE

SB Express Lanes on I-10



Disabled Veteran Benefit Program

The Disabled Veterans Benefit Program allows disabled veterans who reside in San Bernardino County to travel in the SB Express Lanes on I-10 at no cost.

Low-Income Benefit Program

The Low-Income Resident Benefit Program offers a one-time \$20 credit which can be used for trips ONLY on the SB Express Lanes on I-10 and/or a FasTrak Flex™ switchable transponder purchase.

Eligibility Requirements

Residency in San Bernardino County:

- Acceptable proof includes:
 - Valid California driver's license with current address.
 - Deed/title to residential property or mortgage bill.
 - Rental/lease agreement.
 - Home utility bill (including cellular phones).
 - IRS or California Franchise Tax Board return.
 - School documents or any document issued by a government entity.

Disabled Veterans Identification:

- Valid California DMV vehicle registration with a Disabled Veteran License Plate.
- Valid California DMV vehicle registration with a Veteran License Plate AND:
 - A current (not expired) Disabled Person Placard (DPP) OR
 - A VA Benefit Letter showing 100% service-connected disability.

Note: If you move out of San Bernardino County, you must notify SBCTA to discontinue participation in the program. Eligibility must be renewed every 5 years.


Low-Income Verification:

- Applicants must show that their household income is less than double the federal poverty level by providing:
 - A current Tax Return.
 - Proof of enrollment in the CalFresh program.
 - Proof of enrollment in Medi-Cal.
 - An unexpired county benefit eligibility letter.

How to Apply:

Visit a Walk-In-Center in person for a FasTrak™ account and provide the required proof of eligibility.

 **San Bernardino County Customer Service Walk-In Center**
Rancho Cucamonga City Hall, 1500 Civic Center Drive, Rancho Cucamonga, CA 91730
M-TH, 7a.m.-5:30p.m.

 **The Toll Roads Irvine Customer Service Walk-In Center:**
125 Pacifica, Irvine, CA 92618
M-F, 7:30a.m.-5:30p.m.



The Toll Roads is the account and payment processing partner for the SB Express Lanes.

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